

Advanced Orthopedics Sees Charter Business as Backbone

Advanced Orthopedics in St. Louis, Missouri recently changed their name from St. Louis-Clayton Orthopedic Group and moved to a new office. According to Dr. Jason Browdy, who founded the practice, Charter Business helped make this transition easier.

He says, “Tom Miles, my Charter Business sales representative, worked extensively with me to evaluate the feasibility of various hosted PBX solutions at the new office—something that was above and beyond the scope of typical service.”

Dr. Browdy specializes in orthopedic surgery and sports medicine. “I have extensive experience managing elite athletes and weekend warriors, and our staff includes two athletic trainers. We’re proud to be a nearly paperless office. We use electronic health records and digital radiography to improve efficiency, minimize waste and errors, and provide superior care,” he explains.

The communications demands of the practice are met by the Charter Business Bundle® including Charter Business High-Speed Internet®, Charter Business Telephone®, and Charter Business Cable TV®. Dr. Browdy notes, “Charter Business is really the backbone of Advanced Orthopedics. Having a reliable phone system and high-speed network is critical for us. What’s more, we get these Charter services for a very affordable price.”

Advanced Orthopedics has a virtual private network (VPN) to access medical records from rural clinics and enable Dr. Browdy to access x-rays, MRI scans,



Dr. Jason Browdy uses digital radiography at his practice, Advanced Orthopedics.

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—DR. JASON BROWDY, ADVANCED ORTHOPEDICS
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and CT scans from his home server. He’s pleased with the reliability of their network and its speeds of 8Mbps down and 2Mbps up. “I don’t have to worry about bottlenecks anymore,” he says.

Since Dr. Browdy can’t always anticipate the complexity of every patient’s needs, sometimes others need to wait longer than anticipated. Charter Business Cable TV has proven to be a great addition to the waiting room. “TV helps make the time more enjoyable,” adds Dr. Browdy.

He concludes, “We help patients stay on top of their game, and Charter Business helps us stay on top of ours.” ■

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