



A HASSLE-FREE ONLINE BACKUP SYSTEM THAT AUTOMATICALLY STORES FILES OFF-SITE ON A SCHEDULE YOU DETERMINE.

■ SIMPLE

Frees you from data backup management and data loss concerns. User-friendly interface and 24/7 availability make recovery fast and easy.

■ FLEXIBLE

With multiple storage tiers, you only pay for the storage you need.

■ RELIABLE

You can rest easy knowing that encrypted copies of your data will be stored in our hardened, virtually disaster-proof vault with 3 day, 7 day, or 30 day retention capabilities. Plus, our service is backed by 24/7 customer support and local technicians.

WHAT IT IS

Charter Business® Backup is designed to work with Charter Business High-Speed Internet™ to provide a hands-off data protection service for virtually any size business.

The following features are included at no additional charge:

- Open Transaction Manager™
- Microsoft® SQL Server support
- Microsoft® Exchange Server support
- Oracle® support

HOW IT WORKS

Simply create your backup schedule and leave the rest to us. At the times you decide (usually during non-business hours), Charter Business Backup will transfer your data to our highly secure off-site location known as the Vault. Data is automatically compressed and encoded as it is sent over your broadband connection, and will remain encrypted until needed. Once in the Vault, your data is encrypted in a tier-one data center accessible only by key card, guarded 24/7, and protected by redundant internet and power connections.

WHAT YOU GET

FEATURE	BENEFIT	BACKUP
Automated	Backs up data automatically to save time and money.	✓
Immediate Off-Site Storage	Eliminates cost of delivering media to off-site storage.	✓
Storage Tiers	With storage tiers of 2, 5, 10, 20, 40, 60, 80, 100GB—plus more custom options—you pay for only the data storage that you need.	✓
No Per-Seat Software License Management	Cost is based on total storage, not per-seat licensing fees, freeing you from license management and costs.	✓
Leverage Existing Broadband Capacity	You can choose to schedule backups during non-business hours and get the most efficient use of your internet bandwidth.	✓
Multiple Retentions	Makes your data more secure by storing multiple copies. Plus, choose from these retention options: 3 days, 7 days, or 30 days.	✓
24/7 Availability	Restore your business data right away to get up and running fast.	✓
Data Encryption	Highly secure encryption during transport and storage helps your company meet privacy and security regulations.	✓
No Hardware Purchase Necessary	Backup agents are installed on your existing PCs and servers, saving you money on hardware costs.	✓
Open-File Backup Support	Allows you to back up data from applications that remain active during backup operations.	✓
Microsoft® Exchange Server Support	If you rely on a Microsoft Exchange Server for email, plug-in allows you to back up email assets without shutting down the application.	✓
Microsoft® SQL Server Support	If you rely on a Microsoft SQL Server database, plug-in allows you to back up data without shutting down applications.	✓
Oracle® Support	The Oracle plug-in lets you back up and quickly restore Oracle databases to and from anywhere in your network. This provides secure, flexible, and real-time protection needed to back up your mission-critical data.	✓
Media Services	Available DVD and USB/FireWire recovery services allow for fast, convenient restoration and ensure your data is restored even if your broadband connection is down.	✓ (Additional fee applies)

Every business needs a backup plan—
contact Charter Business® to get yours today.

800.314.7195

Charter-Business.com/Backup

