

F-Secure PSB Getting Started Guide



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F-Secure PSB Getting Started Guide

- [Introduction](#)
This guide is divided into chapters that give you general information about F-Secure PSB software, its deployment and installation.
- [Getting Started](#)
This chapter explains how to get started with the F-Secure PSB software.
- [Installing F-Secure PSB Workstation Security](#)
This section describes the system requirements for installing and using the product, and gives you instructions on how to install the product.

Introduction

This guide is divided into chapters that give you general information about F-Secure PSB software, its deployment and installation.

Getting Started

This chapter explains how to get started with the F-Secure PSB software.

In this chapter, you find instructions how to create a new account to log into the F-Secure PSB Portal, and to download and install the F-Secure PSB software.

- [Creating a new account](#)
You need to create a new account to log into the F-Secure PSB Portal.
- [Downloading Software](#)
You can download the F-Secure PSB Workstation Security, F-Secure Server Security, or F-Secure PSB E-mail and Server Security software through the F-Secure PSB Portal.
- [Recovering your password](#)
If you have forgotten your password, you can recover it through the Forgot your password link.

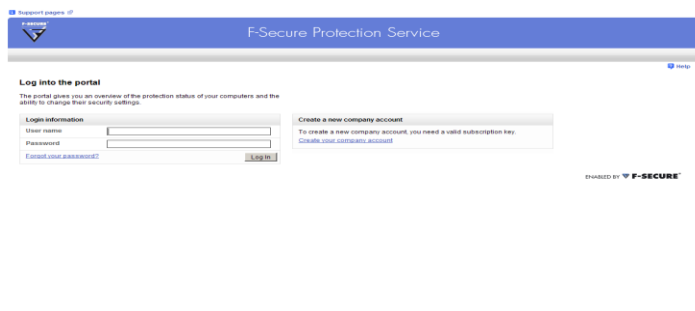
Creating a new account

You need to create a new account to log into the F-Secure PSB Portal.

To create a new account:

Note: If you have created an account, for example, for F-Secure PSB Workstation Security, do **not** create a new company account, but add a new subscription to the existing account.

1. In your browser, go to the URL that was provided to you together with the subscription key. You received the URL and the subscription key, for example by e-mail, when you purchased the product. The F-Secure Protection Service login page opens.



2. Click the **Create your account** link. The Create account page opens.

The screenshot shows the 'Create account' form in the F-Secure Protection Service portal. The form is titled 'Create account /' and contains the following fields and options:

- Subscription key:** A field with a grid of input boxes.
- Account name:** A text input field.
- User name:** A text input field.
- Password:** A text input field.
- Confirm password:** A text input field.
- Mobile phone number (optional):** A text input field.
- Language:** A dropdown menu set to 'English (United States)'.
- E-mail:** A text input field.
- Receive e-mail as:** Radio buttons for 'Plain Text' (selected) and 'HTML'.
- Read-only (no editing rights):** Radio buttons for 'Yes' and 'No' (selected).
- Time zone:** A dropdown menu set to '(GMT) Casablanca, Monrovia, Reykjavik'.

At the bottom right of the form are 'Submit' and 'Cancel' buttons. The page footer indicates 'ENABLED BY F-SECURE'.

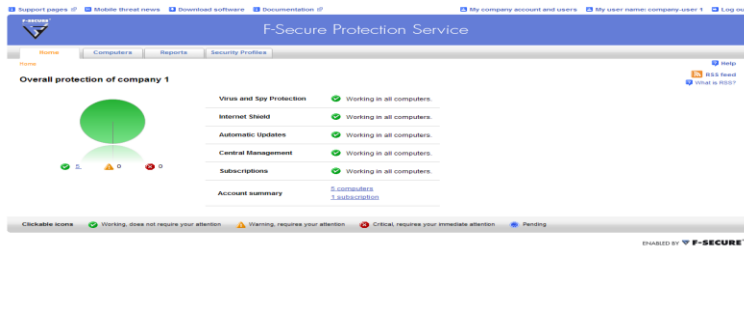
3. Enter the required information:
 - In the *Subscription key* field, enter the subscription key that you received, for example by e-mail, when you purchased the product.
 - In the *Account name* field, enter the name of the company.
 - In the *User name* field, enter the e-mail address of the user. The e-mail address is used as your login name.
 - In the *Password* and *Confirm Password* fields, you must enter exactly the same passwords.
 - In the *E-mail* field, enter your e-mail address.
4. Click **Create your account**. You will receive an e-mail message that shows your account information.
5. Click **Back to the login page**. The F-Secure Protection Service login page opens.
6. Log in to the F-Secure PSB Portal.

Downloading Software

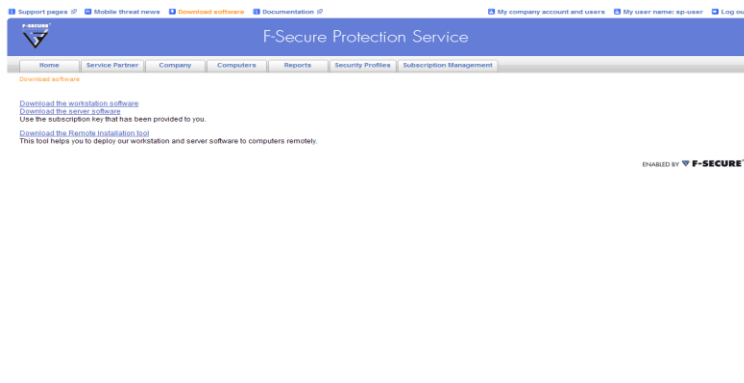
You can download the F-Secure PSB Workstation Security, F-Secure Server Security, or F-Secure PSB E-mail and Server Security software through the F-Secure PSB Portal.

To download the software:

1. Log in to the F-Secure PSB Portal. Enter the user name and password, which you selected when you created your account. The Protection status page of the new account opens.



2. Click the **Download software** link at the top of the page. The Download software page opens.



3. In the Download software page, click the **Download the workstation software** or the **Download the server software** link.

Recovering your password

If you have forgotten your password, you can recover it through the **Forgot your password** link.

To recover your password:

1. On the log in page of the F-Secure PSB Portal, click **Forgot your password?** link.
2. Enter your user name, and click **Submit**.

An e-mail message is sent to the e-mail address that you provided when you created the account. The e-mail message contains a link to the F-Secure PSB Portal where you can change your password.

Installing F-Secure PSB Workstation Security

This section describes the system requirements for installing and using the product, and gives you instructions on how to install the product.

- [System requirements](#)
Read the following before starting to install and use F-Secure Workstation Security.
- [F-Secure PSB Workstation Security local installation](#)
This section describes how to locally install F-Secure PSB Workstation Security.
- [F-Secure PSB Workstation Security remote installation](#)
This section explains how to remotely install F-Secure PSB Workstation Security.

System requirements

Read the following before starting to install and use F-Secure Workstation Security.

Your computer must meet the following minimum requirements for installing and using the product:

Operating system version:	Microsoft Windows 2000 SP4 Microsoft Windows XP (32-bit). All service packs: <ul style="list-style-type: none">• Home, Professional and Media Center editions Microsoft Windows Vista (32- and 64-bits). All service packs: <ul style="list-style-type: none">• Starter• Home Basic• Home Premium• Business• Ultimate• Enterprise
Processor:	For Microsoft Windows XP and Windows 2000 (32-bit): <ul style="list-style-type: none">• Intel Pentium III 600Mhz or higher For Microsoft Windows Vista (32- and 64-bits): <ul style="list-style-type: none">• Capable of running Microsoft Vista 32-bit

Memory:	<p>For Microsoft Windows XP and Windows 2000 (32-bit):</p> <ul style="list-style-type: none"> • 256 MB <p>For Microsoft Windows Vista (32- and 64-bits):</p> <ul style="list-style-type: none"> • 512MB
Display:	<p>For Microsoft Windows XP and Windows 2000 (32-bit):</p> <ul style="list-style-type: none"> • 8-bit (256 colors) <p>For Microsoft Windows Vista (32- and 64-bits):</p> <ul style="list-style-type: none"> • 16-bit or more (65000 colors)
Disk space:	<p>For Microsoft Windows XP and Windows 2000 (32-bit):</p> <ul style="list-style-type: none"> • 600MB free HD space (300 MB for Anti-virus only) <p>For Microsoft Windows Vista (32- and 64-bits):</p> <ul style="list-style-type: none"> • 600MB free HD space (300 MB for Anti-virus only)
Internet connection:	<p>An Internet connection is required in order to validate your subscription and receive updates.</p>
Browser:	<p>For Microsoft Windows XP and Windows 2000 (32-bit):</p> <ul style="list-style-type: none"> • Internet Explorer 5.0 or newer is required. <p>For Microsoft Windows Vista (32- and 64-bits):</p> <ul style="list-style-type: none"> • Internet Explorer 7.0 or newer is required <p>Supported browsers for using the F-Secure PSB portal:</p> <ul style="list-style-type: none"> • Internet Explorer 6.x or newer is required. JavaScript and cookies must be enabled in the browser • Firefox 2.x or newer is required. JavaScript and cookies must be enabled in the browser <p>Note: To use Profile Editor, you need to have Java Runtime Environment 1.6 or newer installed on your computer.</p>

The following are the recommended requirements for installing and using the product:

<p>Processor:</p>	<p>For Microsoft Windows XP and Windows 2000 (32-bit):</p> <ul style="list-style-type: none"> • Intel Pentium III 1Gz or higher <p>For Microsoft Windows Vista (32- and 64-bits):</p> <ul style="list-style-type: none"> • Intel Pentium 4 2GHz or higher
<p>Memory:</p>	<p>For Microsoft Windows XP and Windows 2000 (32-bit):</p> <ul style="list-style-type: none"> • 512 MB or more <p>For Microsoft Windows Vista (32- and 64-bits):</p> <ul style="list-style-type: none"> • 1 GB or more
<p>Display:</p>	<p>For Microsoft Windows XP and Windows 2000 (32-bit):</p> <ul style="list-style-type: none"> • 16-bit or more (65000 colors) <p>For Microsoft Windows Vista (32- and 64-bits):</p> <ul style="list-style-type: none"> • 16-bit or more (65000 colors)
<p>Disk space:</p>	<p>For Microsoft Windows XP and Windows 2000 (32-bit):</p> <ul style="list-style-type: none"> • 800MB free HD space (500 MB for Anti-virus only) <p>For Microsoft Windows Vista (32- and 64-bits):</p> <ul style="list-style-type: none"> • 800MB free HD space (500 MB for Anti-virus only)
<p>Internet connection:</p>	<p>An Internet connection is required in order to validate your subscription and receive updates.</p>
<p>Browser:</p>	<p>For Microsoft Windows XP and Windows 2000 (32-bit):</p> <ul style="list-style-type: none"> • Internet Explorer 6.0 or newer <p>For Microsoft Windows Vista (32- and 64-bits):</p> <ul style="list-style-type: none"> • Internet Explorer 7.0 or newer

F-Secure PSB Workstation Security local installation

This section describes how to locally install F-Secure PSB Workstation Security.

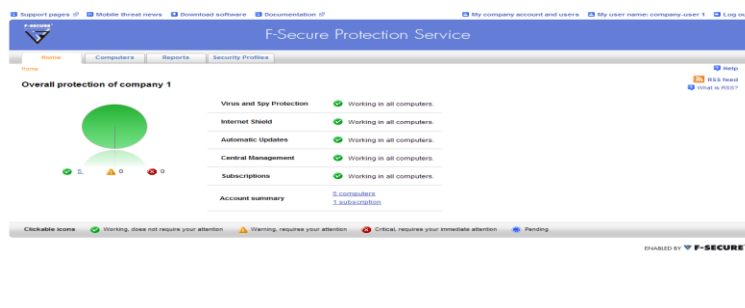
To install the program:

1. Locate the downloaded file and double-click the.exe file to start the installation.
2. Select the installation language, and click **Next** to continue.
3. Read the license agreement. To accept the agreement and to continue, click **Accept**.
4. Enter your subscription key and click **Next**. You must enter the same subscription key that you used when you created the account.



5. Select the installation type, and click **Next**:
 - **Automatic installation**: The product is installed automatically. Existing security products may be automatically replaced. The product is installed to the default directory.
 - **Step by step installation**: During the installation, you can change the installation directory. However, we recommend using the default directory.
6. When the installation is complete, the computer restarts automatically after a while. To restart immediately, click **Restart**.

After the installation, log into the Portal to verify that the computer shows in the Portal.




Note: In the Protection status page, you may see a green status icon with the text "Waiting for connection." It may take up to two hours before the connection is established. If the computer has not yet received the latest updates, you may see either a yellow or a red status icon. For more details on the computer(s), click the **Computers** tab to open the Computers page.

F-Secure PSB Workstation Security remote installation

This section explains how to remotely install F-Secure PSB Workstation Security.

Before you start the remote installation, make sure that the domain controller exists and that the computers on which you want to install the software belong to a domain. To be able to remotely install the software, you must have domain administrator rights.

To install the software:

1. Log in to the F-Secure PSB Portal. Enter the user name and password, which you selected when you created your account. The Protection status page of the new account opens.
2. Click the **Download software** link at the top of the page. The Download software page opens.
3. In the Download software page, click the **Download the Remote Installation Tool** link. If you have not downloaded the workstation software yet, click also the **Download the workstation software** link.
4. Extract the Remote Installation Tool zip file on a local drive.
5. Double-click the ritool.bat file. The F-Secure Remote Installation Tool window opens.
6. In the Software to Install page, click . The Software Installer Selection window opens.
7. Locate the downloaded workstation software file and click **OK**.
8. Click **Next**.
9. In the Target Computers page, do the following:
 - a. Under *Domain Name*, select the domain to which the computers belong.
 - b. Under *Computer Name*, select the computers on which you want to remote install the software.
10. Click **Next**.
11. In the Account page, do the following:
 - a. Select **Another account**.
 - b. Enter the domain administrator name and password.
 - c. Confirm the password.
12. Click **Next**.
13. Click **Install**. The workstation software is being installed on the selected computers.

In the F-Secure PSB portal, verify that the computer shows in the portal.