

F-Secure Protection Service for Business



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Login

- [About the Portal](#)
The portal shows you the security status of the computers in your network and points you to any security problem that you should fix.
- [Create a New Account](#)
The first time you buy a subscription to a security service, use the subscription key that you received to create a new account.

About the Portal

The portal shows you the security status of the computers in your network and points you to any security problem that you should fix.

To keep your computers safe:

- Check if any of the computers that are managed by the portal have any security problems. You can fix some security problems directly from the portal.
- Check if there are users who need help with the security software. You can restrict computers from having security settings changed to prevent problems in the future.

Organize the security services that are installed in your network:

- Check which security services you have installed on the network computers. If necessary, install new security services on the computers.

[login](#)

Create a New Account

The first time you buy a subscription to a security service, use the subscription key that you received to create a new account.

Note: All information that you give is kept confidential and is not used for marketing purposes.

1. Enter your subscription key that you received when you bought your subscription.
2. Enter your account name. The account name is the name of your company.
3. Enter your user name. The user name is the name that you will use to log in.
4. Enter your password. Use a combination of lowercase and uppercase characters, and numbers.
5. Re-enter your password. This must be the same password as in the previous step.

6. Enter your mobile phone number. This is optional. We do not use your phone number for marketing purposes.
7. In the Language list, select your language.
8. Enter your e-mail address. This is required. We do not use your e-mail address for marketing purposes.
9. Select whether you want to receive plain-text or web-formatted (HTML) e-mails.
10. Click **Submit**.

[login](#)

Home

The portal shows you the security status of the computers in your network and points to any security problems that you should fix.

- [Is My Network Protected?](#)
If you see green status icons on the Home page, then all the computers that are managed by the F-Secure PSB Portal are protected.
- [Get Updates by RSS](#)
You can subscribe to an RSS feed. An RSS feed shows you the security status of the network without you having to log into the F-Secure PSB portal.
- [Get More Support](#)
If you cannot find the help you need in this guide, contact the support.

Is My Network Protected?

If you see green status icons on the Home page, then all the computers that are managed by the F-Secure PSB Portal are protected.

Note: The information shown in the portal does not include computers that are not managed by the portal. There may be computers in your network that are not managed by the portal. These may be a security risk.

[home](#)

Get Updates by RSS

You can subscribe to an RSS feed. An RSS feed shows you the security status of the network without you having to log into the F-Secure PSB portal.

To be able to read the RSS feed you need an RSS reader. These include:

- Web based readers, such as Google reader (www.google.com/reader) or Bloglines (www.bloglines.com), OR
- built-in RSS readers in web-browsers, such as Mozilla Firefox 2 or Internet Explorer 7.

To get security updates by RSS:

1. Click the RSS feed link.
2. Copy the web address into you RSS reader.

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Get More Support

If you cannot find the help you need in this guide, contact the support.

Click **Support** on the top left corner of the page.

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Logistics

- [What is a Logistics User](#)
A logistics user manages accounts, users, and subscriptions.
- [Create a Logistics User](#)
- [Edit Logistics User](#)
You can make changes to the user information of a Logistics user.
- [Remove Logistics User](#)

What is a Logistics User

A logistics user manages accounts, users, and subscriptions.

A Logistics user can:

- create new accounts,
- edit and delete accounts,
- create new users for these accounts,
- edit user details
- delete users, and
- create new subscriptions and give these to other users.

[logistics](#)

Create a Logistics User

1. Click **Create User**.
2. Enter a name for the user. User names must have at least 5 characters.
3. In the Password field, enter a password.
Note: The password must be at least 8 characters long. The password should also contain numbers, uppercase and lowercase letters. It should also not be a easily guessable word.
4. Re-enter the same password in the **Confirm Password** field.

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Edit Logistics User

You can make changes to the user information of a Logistics user.

To edit the user information of a Logistics user:

1. Click the name of the user you want to edit.
2. Click ???.

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Remove Logistics User

1. Click **Remove** to the right of the user you want to remove.
2. Click **Yes**.

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Managing Companies

You can manage Company accounts and users.

- [Search Company-Specific Information](#)
In the Company level, you can search for company accounts, subscriptions, computers and users associated with specific companies.
- [Manage Company Accounts](#)
You can create, edit, or suspend Company accounts and associate or disassociate a Company with a Service Partner or Solution Provider.
- [Manage Company Users](#)
Create, edit or remove Company users.

Search Company-Specific Information

In the Company level, you can search for company accounts, subscriptions, computers and users associated with specific companies.

To search for company-specific information:

1. In the search box, type one of the following:
 - the name or part of the name of the company
 - the specific subscription key
 - the name or part of the name of the computer
 - the name or part of the name of the user
2. Click **Search**. If there are more search results that can fit on one page, click **Next>** to see the rest of the results. To see all the company accounts and company-specific information, click the **Show all** link.

A list of companies or company-specific information containing the word you typed is shown.

[company](#)

Manage Company Accounts

You can create, edit, or suspend Company accounts and associate or disassociate a Company with a Service Partner or Solution Provider.

- [Create Company Account](#)
Create a Company account to manage the computers that have the product installed.
- [View Company Security Information](#)
You can view security information for the Company.
- [Edit Company Account](#)
You can edit a Company account to change its name.
- [Enable or Disable a Company Account](#)
You can temporarily disable a Company account, if, for example, the company has not paid its bills.
- [Disassociate Company Account](#)
You can disassociate a Company account with a Service Partner.
- [Associate Company Account](#)
You can associate a Company account with a Service Partner that is not yet associated.

[company](#)

Create Company Account

Create a Company account to manage the computers that have the product installed.

To create a Company account:

1. Click **Create account**.
2. Enter a name for the account.

Note: Account names must have at least 5 characters.

A new Company account is generated.

You should now create a user for the account.

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View Company Security Information

You can view security information for the Company.

To view security information:

Click the name of the company. The company security information page appears.

The company security information page shows the overall protection status of the Company.

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Edit Company Account

You can edit a Company account to change its name.

To edit a Company account:

1. Click the name of the company you want to edit.
2. Click **Edit account and users**.
3. Click **Edit** in the **Account** list.
4. Enter the new account name.
5. Click **Submit**.

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Enable or Disable a Company Account

You can temporarily disable a Company account, if, for example, the company has not paid its bills.

To enable or disable a Company account:

1. Click the name of the company.
2. Do one of the following:
 - If you want to disable the account so that users of that account cannot access the portal, click **Disable company account**.
 - If you want to enable the disabled account so that users can again access the portal, click **Enable company account**.

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Disassociate Company Account

You can disassociate a Company account with a Service Partner.

To disassociate or associate a Company account with a Service Partner:

1. Click the name of the company.
2. Click **Disassociate account with partner**. The **Disassociate** button appears.
3. Click **Disassociate**.

The Company account is disassociated with the partner.

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Associate Company Account

You can associate a Company account with a Service Partner that is not yet associated.

To associate a Company account with a Service Partner:

1. Click the name of the company you want to associate.
2. Click **Associate account with partner**. A list of Service Partners appears.
3. Select a Service Partner from the list and click **Associate**.

The Company account is associated with the Service Partner.

Manage Company Users

Create, edit or remove Company users.

- [Create Company User](#)
Create a Company user to log in to the Company account.
- [Edit Company User](#)
You can make changes to the user information of a Company user.
- [Remove Company User](#)
You can remove a Company user from the portal.

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Create Company User

Create a Company user to log in to the Company account.

To create a Company user:

1. Click **Create User**.
2. Enter a name for the account. Account names must be at least 5 characters long.
3. Enter a password next to **Password** and re-enter the same password next to **Confirm Password**.
Note: The password must be at least 8 characters long. The password should also contain numbers, uppercase and lowercase letters. It should also not be a easily guessable word.
4. Select the language that the user will see in the portal.
5. Enter the user's e-mail address.
6. Click **Submit**.

A Company user is created. Give this new user their user name and password so that they can log in to the portal.

Note: Be careful how you give the user name and password to the user. If this information is stolen it can be used to enter the portal as the user and cause damage.

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Edit Company User

You can make changes to the user information of a Company user.

To edit the user information of a Company user:

1. Click the name of the company you want to edit.
2. Click **Edit account and users**.
3. Click **Edit** in the **User name** list.

The user information is updated.

Remove Company User

You can remove a Company user from the portal.

To remove a Company user:

1. Click the name of the company you want to edit.
2. Click **Edit account and users**.
3. Click **Remove** in the **User name** list.

The user account is removed from the portal.

Managing Computers

The Computers page shows you detailed information about the computers that are registered to the F-Secure PSB Portal.

- [Displayed Computers](#)
The computers page may show different computers depending on how you got to the page.
- [Search Computers](#)
In the Computer level, you can search for computers by information shown in the Centralized Management, Computer Information, Installed Software, and Account Information tabs.
- [Show Computers with the Same Problem](#)
To show all the computers with the same problem.
- [Display Categories](#)
You can see computer information in different categories.
- [What Do the Properties Mean?](#)
The information about a computer is broken into different categories.
- [What are Profiles?](#)
Profiles let you control what security settings users are able to change on their computers.
- [Assign a Profile](#)
You can assign a new profile to a computer, for example, to restrict the users of that computer from making dangerous changes to the security settings.
- [Assign a Local Operation or a New Profile?](#)
Assigning a local operation or a new profile can have different effects.
- [Why Do Remote Computers Not Update Immediately?](#)
Remote computers check for updates with the portal periodically, for example, every hour.

- [Assign Local Operations](#)
Assign other local operations, for example to enable the firewall or real-time virus scanning on a remote computer.
- [Scan a Remote Computer for Malware](#)
Assign a full scan for malware to a remote computer.
- [Change group](#)
You can add computers to an existing group, change the group that computers currently belong to, or create a new group for them.
- [Remove computers from groups](#)
You can remove computers from their current groups.
- [Rename a Computer](#)
Add an easy-to-remember name for a computer, for example "Sally's laptop".
- [Export Data](#)
You can export the information on all the computers in the portal to a file, so that you can view the information while not connected to the Internet or use other tools to view, edit or organize the data.
- [Remove Computers](#)
You can remove computers from the portal.

Displayed Computers

The computers page may show different computers depending on how you got to the page.

For example the computers page may display:

- the computers with the same problem
- the computers with the same subscription key
- all the computers
- or some of the computers, if there are too many computers to show on one screen.

Note: If there are more computers that can fit on one page, click Next>> to see the rest of the computers.

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Search Computers

In the Computer level, you can search for computers by information shown in the Centralized Management, Computer Information, Installed Software, and Account Information tabs.

To search for a computer:

1. In the search box, type one of the following:
 - the name of the group the computer belongs to
 - the computer alias
 - the WINS name of the computer

- the DNS name of the computer
 - the IP address of the computer
 - the specific subscription key
2. Click **Search**. If there are more search results that can fit on one page, click **Next>** to see the rest of the results. To see all the computers, click the **Show all** link.

A list of computers or computer-specific information containing the word you typed is shown.

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Show Computers with the Same Problem

To show all the computers with the same problem.

1. Click **Home** to go the Home page.
2. Click one of the links that show the number of computers with a specific problem. For example, "virus definitions are very old in 3 computers".

The Computers page opens. Only the computers with the problem you selected are displayed. In the example in step 2, the three computers with very old virus definitions are shown.

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Display Categories

You can see computer information in different categories.

On the Computers tab, click one of the category tabs, for example, Overall protection, to see more information about the computers.

Information about the computers in the category that you selected is shown in the table.

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What Do the Properties Mean?

The information about a computer is broken into different categories.

Overall Protection

This section gives you a brief summary of the following sections:

Virus and spy protection

If you see a green status icon here, virus and spy protection is on and working correctly.

Anti-virus real-time scanning

If Enabled, viruses are detected and blocked before they can harm the computer.

Anti-spyware real-time scanning

If Enabled, spyware are detected and blocked before they can harm the computer.

Incoming e-mail scanning

If Enabled, viruses and spyware are blocked from e-mails received by the computer.

Outgoing e-mail scanning

If Enabled, viruses and spyware are blocked from e-mails sent by the computer.

Internet shield

If you see a green status icon here, the computer is protected from hackers that try to break into the computer.

Security level

A name for the group of settings that Internet Shield is using.

Firewall engine

If Enabled, the computer is protected from unwanted access from the Internet.

Application Control

If Enabled, applications on the computer cannot access the Internet without the user's permission.

Automatic Updates

If you see a green status icon here, the computer has received the latest information to defend against viruses and spyware.

Virus definitions updated

The time when the latest virus definition database was received.

Virus definitions version

The version of the spyware definition database that is in use.

Spyware definitions updated

The time when the latest spyware definition database was received.

Spyware definitions versions

The version of the spyware definition database in use.

Virus definitions delivery

The time that it took for the computer to receive the latest virus definition database.

Spyware definitions delivery

The time that it took for the computer to receive the latest spyware definition database.

Central management

Information about how the portal and the computer are communicating with each other.

Current Profile

The profile that the computer is currently using.

Assigned Profile

The profile that you have set for this computer. If the current and the assigned profile are not the same, the current profile becomes the assigned profile.

Status Updated

The time when the computer last sent its status information to the portal.

Last connection

The time when the computer last checked for new information from the portal.

Computer information

General information about the computer: how it is identified in the portal and on the network.

Computer alias

This is the name you have given to the computer, if you have renamed it.

WINS name

The name of the computer in Windows on that computer.

DNS name(s)

The name of the computer that appears in any network, if the WINS name does not exist.

IP address(es)

The Internet address of the computer.

Operating system

Shows the operating system that the computer is using. For example, Windows XP, Windows 2000, or Linux.

Installed Software

Shows the details of the security services that are running on the computer and the version of each service.

Product

The name of the security service combination that is installed on the computer.

Version Number

The version of the security service combination that is installed on the computer.

Anti-Virus

The version of the Anti-Virus security service that is installed on the computer.

Internet Shield and Firewall

The version of the Internet Shield security service that is installed on the computer.

Automatic Updates

The version of the Automatic Updating security service that is installed on the computer.

Management Agent

The version of the service that lets the portal control the security settings of the computer.

Account Information

The company and partner that manage the computer.

Company

The company to which the computer belongs.

Service Partner

The Service Partner that manages the company.

Note: If the computer is not yet connected to the F-Secure PSB Portal or if there is no Service Partner to manage the company, "Not Available" will show.

Solution Provider

The Solution Provider that is managing that company, if present.

Note: If the computer has not yet connected to the portal or there or there is no Solution Provider managing that computer's company "Not Available" will show.

Alerts

Details of any virus infections that have been handled on the computer.

Severity

How serious the security event was.

Description

The name of the virus .

Date/time

When the virus was handled.

User

The user that was using the computer when the virus was found.

Product

The security service that discovered the virus .

Action taken

What happened to the virus .

Local Operations

Details of any local operations that have been assigned to the computer.

Operation

The name of the operation assigned to the remote computer.

Operation Started

The time that the operation was started on the remote computer.

Status updated

The time when the **Status** of the remote computer was updated in the portal.

Status

The state the operation is now in.

Detailed Result

A detailed description of the result of the operation.

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What are Profiles?

Profiles let you control what security settings users are able to change on their computers.

There are predefined profiles that you can apply to computers. If a suitable profile does not exist for users, you can create your own profiles. You can use an existing profile as a basis for a new profile.

Profiles may differ by, for example:

- computer skills: A profile for novice users may restrict their rights to change their security settings.
- computer type: A profile for laptop users is designed to protect users when they access the Internet from unsafe locations, such as cafes with free Internet access.

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Assign a Profile

You can assign a new profile to a computer, for example, to restrict the users of that computer from making dangerous changes to the security settings.

1. In the Computers list, select the computers to which you want to assign a profile.
2. Click **Assign profile**. A list of available profiles is shown.
3. From the list, select a profile.
4. Click **Assign**.

The local operation or profile is applied to the computer the next time the computers checks for updates with the F-Secure PSB Portal.

Note: The remote computer must be on and connected to the Internet to be able to check for pending local operations or new profiles.

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Assign a Local Operation or a New Profile?

Assigning a local operation or a new profile can have different effects.

Assign a local operation when you want to:

- change a common setting on the remote computer, such as enabling the firewall or real-time scanning for viruses.
- allow the user to change the setting after the local operation has completed.
- make sure you do not override settings that the user has changed on the remote computer.
- perform a common operation on the remote computer, such as scan for malware or send a status update to the F-Secure PSB Portal.

Assign a new profile when you want to:

- change settings that you cannot change by assigning a local operation. You can change more settings by assigning a new profile than you can by assigning a local operation.
- lock settings. You can lock profile settings so that they can be changed by neither the user sitting at the remote computer nor the administrator assigning a local operation.
- override locked settings. The only way to change a locked setting is to send a new profile with the changed setting.

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Why Do Remote Computers Not Update Immediately?

Remote computers check for updates with the portal periodically, for example, every hour.

Local operations and new profiles take effect as follows:

1. You assign a local operation or a new profile to the remote computer.
2. When the remote computer next checks the portal for updates, it notices that you have assigned an update request.
3. The remote computer applies the local operation or the new profile. It immediately notifies of this.
4. When the remote computer finishes applying the local operation or the new profile, or if an error occurs, the remote computer immediately notifies the portal of the result.

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Assign Local Operations

Assign other local operations, for example to enable the firewall or real-time virus scanning on a remote computer.

Local operations are operations that you can assign to a remote computer from the portal.

You can think of local operations as equivalent to walking to the computer and performing the operation locally.

1. Select computers from the list by selecting the appropriate checkboxes.
2. Click **Local Operations**. A list of operations appears.
3. Select one of the following local operations from the list:

Select...	To...
Send full status update	Force the remote computer to send a full report of its status to the F-Secure PSB Portal.
Enable firewall	Block unsafe traffic to the remote computer.
Enable real-time scanning for viruses	Find and block viruses on the remote computer before they can cause harm.
Enable real-time scanning for spyware	Find and block spyware on the remote computer before they can cause harm.
Set Virus & Spy protection level to Normal	Select the most commonly applicable level of protection from viruses and spyware for the remote computer.
Enable Application Control	Let the user decide which applications are allowed to access the Internet on the remote computer.
Set Internet Shield security level to Office	Select the most commonly applicable level of protection from unsafe traffic on the remote computer.

4. Click **Assign Operation** to assign the operation to the remote computer.

The local operation or profile is applied to the computer the next time the computers checks for updates with the F-Secure PSB Portal.

Note: The remote computer must be on and connected to the Internet to be able to check for pending local operations or new profiles.

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Scan a Remote Computer for Malware

Assign a full scan for malware to a remote computer.

1. In the Computers list, select remote computers, which you want to scan for malware.
2. Click **Scan for malware**.
3. Click **Assign operation**.

The local operation or profile is applied to the computer the next time the computers checks for updates with the F-Secure PSB Portal.

Note: The remote computer must be on and connected to the Internet to be able to check for pending local operations or new profiles.

When the scan is finished, you can see the results of the scan on the Computer Details page.

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Change group

You can add computers to an existing group, change the group that computers currently belong to, or create a new group for them.

You can see the current groups in the Central Management view.

1. On the Computers tab, select from the list computers that you want to add to a group.
2. Click **Change group**.
3. Enter a group name and click **Change**.

The computers were added to the group.

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Remove computers from groups

You can remove computers from their current groups.

1. On the Computers tab, select from the list computers that you want to remove from their group.
2. Click **Remove the selected computers from their group**.

The computers were removed from their groups and do not belong to any group.

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Rename a Computer

Add an easy-to-remember name for a computer, for example "Sally's laptop".

1. Click the name of the computer that you want to rename.
2. Scroll down the page until you see the header Computer Information.
3. Click Edit. You can find it in between the columns labeled Computer Alias and WINS name.
4. In the text box that appears, type the name you would like to call the computer.
5. Click **Submit**.

The computer now appears in the F-Secure PSB Portal with the name you gave it.

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Export Data

You can export the information on all the computers in the portal to a file, so that you can view the information while not connected to the Internet or use other tools to view, edit or organize the data.

1. Click **Export data**.
2. Select one of the properties to export from list in the blue box that appeared.
Note: The information on all the computers in the portal will be included in the exported file, not only the list of computers currently visible on the page or any selected subset of these computers.
3. Select either:

CSV	to export the data to a text file with each value separated by a comma and each row of the list on a separate line, or
Excel	to export the data to a Microsoft Excel spreadsheet.

4. Click any of the properties above the list of computers to sort the exported data file by that property.
Note: You must first the display the same group of properties in the list of computers as you will export to the file.
5. Click **Export** and save the file to your computer.

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Remove Computers

You can remove computers from the portal.

1. Check the check-boxes on the left side of the table, of all the computers you want to remove.
Note: About pagination: If the table is displayed as multiple pages, all the computers you select are removed. For example, if you select 2 computers from the first page and 2 computers from the third page, all 4 computers are removed.
2. Click **Remove Computers**.
3. Click **Remove**.

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Managing Subscriptions

A single subscription key lets you install the security software on many computers.

A subscription key will:

- be for a specific security product. The security products contain a combination of different security services, for example one product may contain a service to protect children from unwanted Internet and another may not.

- have between 1 and 100 licenses. Each license lets install the product on one computer.
- [Add a Computer](#)
If you have unused subscriptions you can install security services on computers in your network.
- [Show Computers with the Same Subscription](#)
To show computers with to the same subscription key.
- [Add More Subscriptions to the F-Secure PSB Portal](#)
By adding a new subscription key, you can add more computers to the portal.

Add a Computer

If you have unused subscriptions you can install security services on computers in your network.

1. Click the radio button in the box of the product you want to install. You must have a free license in this subscription. To check this:
 - a. Look at the Usage column.
 - b. Make sure that it shows, for example 9 of 10 and not 10 of 10.
2. Click Install software.
3. Install the software by either:
 - a. Installing the software yourself, on the users computer:
 - a. Download the software from the link displayed to the user's computer.
 - b. Install the software on the user's computer by using the subscription key displayed.
 - b. Or make the user install the software themselves, by writing an email to the user:
 - a. Include a personal message from you so that the user trusts that the software is from a safe source and that the email is not spam.
 - b. Copy the text displayed into the email.
 - c. Send the email.

When the software is installed on the computer, the number of used subscriptions for the subscription key will increase by one.

If you used a subscription key showing 9 of 10 before the new installation, it now shows 10 of 10. No more computers can use this subscription key.

[subscriptions](#)

Show Computers with the Same Subscription

To show computers with to the same subscription key.

1. Click Subscriptions to go to the Subscriptions page.
2. Click one of the Show computers links in the row with the subscription key you are interested in. For example, click show computers in the box with subscription key ABCD-1234-XXXX-YYYY-0000

You are taken back to the Computers page. Only the computers with the subscription key you selected are shown.

In the earlier example, the computers with subscription key ABCD-1234-XXXX-YYYY-0000 are shown.

[subscriptions](#)

Add More Subscriptions to the F-Secure PSB Portal

By adding a new subscription key, you can add more computers to the portal.

You must have bought a new set subscriptions from your Solution Provider. Your Solution Provider will then send you a new subscription key.

1. Click Register subscription.
2. Enter the subscription key you bought.
3. Click Submit.

[subscriptions](#)

Reports

The trend timeline on the left shows how your network has been protected over the last 4 weeks. The pie chart on the right shows you details of a particular day. Select which day to look at by clicking the trend timeline.

On the Reports page, you can:

- predict possible future problems by looking what has happened in the past.
- see what happened on a specific day when, for example, you may have read about a virus outbreak in the news.
- check if there have been problems that were fixed since the last time you checked the front page of the portal. For example, there could have been problems over the weekend that were fixed before you got to work on Monday.

In each box, the information is broken into two parts:

- On the left, the bar chart shows trend over a long period of time.
- On the right, the pie chart or table shows the day that is highlighted below the bar chart.

To select the day to show on the right, click the day on the chart on the right.

- [Overall Protection](#)
The Overall protection chart shows the security status of your network over time.
- [Virus Protection](#)
The Virus Protection chart shows the infections that have been handled in your network. A large spike in the graph means that many virus infections were handled on that day. This may correspond to a major global virus outbreak about which you can read in the news.
- [Internet Shield](#)
The Internet Shield chart shows you how many times a hacker or other threat has tried to access your network and has been blocked. A large spike in the graph means that many unwanted access attempts were blocked on that day. This may correspond to a dedicated hacking attempt on your network or to a major global worm outbreak about which you can read in the news.

- [Automatic Updates](#)
The Automatic Updates chart shows how regularly your network has been updated with the latest information to defend against viruses.
- [Subscriptions Sold and Activated](#)
The Subscriptions Sold and Activated chart shows you how many subscriptions you have sold and how many of the sold subscriptions users have activated.
- [Product Combinations](#)
The Sold Product Combinations chart shows you how many of each product you have sold.

Overall Protection

The Overall protection chart shows the security status of your network over time.

Green means that there have been no problems. If you do not see a level or increasing green trend, it may be that you need to be more active in fixing security problems in your network.

[reports](#)

Virus Protection

The Virus Protection chart shows the infections that have been handled in your network. A large spike in the graph means that many virus infections were handled on that day. This may correspond to a major global virus outbreak about which you can read in the news.

To check what virus caused the spike, click the day below the spike and look at the table on the right.

[reports](#)

Internet Shield

The Internet Shield chart shows you how many times a hacker or other threat has tried to access your network and has been blocked. A large spike in the graph means that many unwanted access attempts were blocked on that day. This may correspond to a dedicated hacking attempt on your network or to a major global worm outbreak about which you can read in the news.

To check what caused the spike, click the day Below the spike and look at the table on the right.

[reports](#)

Automatic Updates

The Automatic Updates chart shows how regularly your network has been updated with the latest information to defend against viruses.

The darkest blue means that your network is prepared to defend against the latest viruses. If you do not see a level or an increasing dark blue trend, you may need to be more proactive in fixing problems with Automatic Updates on the computers in your network.

[reports](#)

Subscriptions Sold and Activated

The Subscriptions Sold and Activated chart shows you how many subscriptions you have sold and how many of the sold subscriptions users have activated.

The light blue color shows the number of licenses that you have sold. The dark blue color shows the number of the sold licenses that users have activated.

You can select the length of time to display on the graph by clicking directly above the chart either **one month**, **half year**, **one year**, or **all time**.

[reports](#)

Product Combinations

The Sold Product Combinations chart shows you how many of each product you have sold.

Each color represents a different product combination that you have sold.

You can select the length of time to display on the graph by clicking directly above the chart either **one month**, **Half year**, **One year**, or **All time**.

[reports](#)

Managing Profiles

Profiles let you control what security settings users are able to change on their computers.

There are predefined profiles that you can apply to computers. If a suitable profile does not exist, you can create your own profiles. You can use an existing profile as a basis for a new profile.

Predefined profiles may differ, for example, by:

- the users' computer skills: a profile for novice users may restrict their rights to change security settings.
- the users' computer type: a profile for laptop users is designed to protect users when they access the Internet from unsafe locations, such as cafes with free Internet access.
- [Assign a Local Operation or a New Profile?](#)
Assigning a local operation or a new profile can have different effects.
- [Select the Default Profile to Apply](#)
You can select to apply a default profile to all computers when they register to the F-Secure PSB Portal.
- [Create a New Profile](#)
Create a new profile that can be assigned to remote computers.
- [Edit an Existing Profile](#)
When you edit an existing profile, the changes that you make are enforced on all the computers with that profile.

- [Delete a Profile](#)
Remove a profile from the list of available profiles.
- [Change Profile Name or Description](#)
You can rename a profile and edit the description.
- [Export Profile to File](#)
If the portal cannot communicate with a remote computer, you can export a profile, take the profile file to the remote computer and apply the profile manually.

Assign a Local Operation or a New Profile?

Assigning a local operation or a new profile can have different effects.

Assign a local operation when you want to:

- change a common setting on the remote computer, such as enabling the firewall or real-time scanning for viruses.
- allow the user to change the setting after the local operation has completed.
- make sure you do not override settings that the user has changed on the remote computer.
- perform a common operation on the remote computer, such as scan for malware or send a status update to the F-Secure PSB Portal.

Assign a new profile when you want to:

- change settings that you cannot change by assigning a local operation. You can change more settings by assigning a new profile than you can by assigning a local operation.
- lock settings. You can lock profile settings so that they can be changed by neither the user sitting at the remote computer nor the administrator assigning a local operation.
- override locked settings. The only way to change a locked setting is to send a new profile with the changed setting.

[computersprofile_editor](#)

Select the Default Profile to Apply

You can select to apply a default profile to all computers when they register to the F-Secure PSB Portal.

We recommend you make this a secure profile. You can apply a less strict profile later, if necessary.

[profile_editor](#)

Create a New Profile

Create a new profile that can be assigned to remote computers.

1. Click **Launch Profile Editor**.
2. Select an existing profile on which to base the new profile. Select a profile that is similar to what you want so you do not have to change many settings.
3. Click the create new profile icon.

4. In the Profile name field, add a descriptive name for the profile. This name represents the profile on the Computers page.
5. In the Description field, add a description for the profile. You see the description of a selected profile on the Computers page when you assign a profile. The description should clearly tell all users what the profile does.
6. Click **OK**. A new profile with the same settings as the base-profile is added to the Profile tree.
7. Change the settings as follows:
8. Change a setting:
 - a. Select or clear a setting.
 - b. If you do not want the user to be able to change the setting on the remote computer, click the lock icon next to the setting.
Note: The only way to change a locked setting of a profile is to send a new profile. Locked settings can be changed neither by the user of the remote computer nor by the administrator assigning local operations.
9. Repeat the previous steps until the profile has the settings you want.
10. Click the save profile icon. If you want to remove any changes you made, click the discard changes icon.

You can now assign this profile to remote computers on the **Computers** page.
[profile editor](#)

Edit an Existing Profile

When you edit an existing profile, the changes that you make are enforced on all the computers with that profile.

1. Click **Launch Profile Editor**.
2. Click **Launch Profile Editor in simple mode**.
3. In the Profiles tab, select an editable profile. Profiles that are created by other users are locked and you cannot edit them. These profiles have a yellow lock icon next to the profile name.
4. Click the edit profile icon.
5. In the Settings tab, select one of the groups of settings.
6. Change a setting:
 - a. Select or clear a setting.
 - b. If you do not want the user to be able to change the setting on the remote computer, click the lock icon next to the setting.
Note: The only way to change a locked setting of a profile is to send a new profile. Locked settings can be changed neither by the user of the remote computer nor by the administrator assigning local operations.
7. Repeat the previous steps until the profile has the settings you want.
8. Click the save profile icon. If you want to remove any changes you made, click the discard changes icon.

The changes you made to the profile settings are applied to all the computers with this profile when they next check with the portal for updates.

[profile editor](#)

Delete a Profile

Remove a profile from the list of available profiles.

1. Click **Launch Profile Editor in simple mode**.
2. In the Profile tab, select a profile that you want to delete.
3. Click the delete profile icon.
Note: All sub-profiles are also deleted.
4. Click **OK**.

The selected profile and all its sub-profiles are deleted, and no information about the profile is available.

Note: The deleted profile is not deleted from the actual workstation.

[profile_editor](#)

Change Profile Name or Description

You can rename a profile and edit the description.

1. Click **Launch Profile Editor in simple mode**.
2. In the Profiles tab, select an editable profile. Profiles that are created by other users are locked and you cannot edit them. These profiles have a yellow lock icon next to the profile name.
3. Click the edit profile icon.
4. Click the profile properties icon.
5. Edit the profile name and description. You can enter the description in multiple languages.
6. Click **OK**.
7. Click the save profile icon. If you want to remove any changes you made, click the discard changes icon.

[profile_editor](#)

Export Profile to File

If the portal cannot communicate with a remote computer, you can export a profile, take the profile file to the remote computer and apply the profile manually.

1. Select the profile to export.
2. Click **Export profile**.
3. Click **Export**.
4. Save the profile file to your computer.

[profile_editor](#)

Configuration

The Configuration page lets you change system settings for the portal.