

Greenville Radiology Stays Connected with Charter Business

Greenville Radiology (GRPA), located in Greenville, South Carolina, is a growing practice with 41 board-certified radiologists in a variety of sub-specialty areas including neuroradiology, musculoskeletal radiology, and ultrasonography. This multi-specialty feature enables Greenville Radiology to provide essential services to hospitals in Upstate South Carolina and beyond.



Robert Stephenson Jr., IT Director, in front of Greenville Radiology.

Robert Stephenson Jr., IT Director for Greenville Radiology, recalls that they initially approached Charter Business several years ago with their need for a connection to Greenville Memorial Hospital to transmit digital medical imaging. Says Stephenson, “The number one thing we needed was reliability. We needed as close to 100% uptime as possible due to the critical nature of these images. If there’s an emergent care patient need in the middle of the night at a local hospital, those images can be sent to the PACS system at GRPA. Greenville Radiology provides 24/7 service and, with the right connections, can deliver the fast reading of scans that patients require.”

Stephenson continues, “Charter Business clearly wanted to be part of the team and set us up with a fast and reliable fiber connection to Greenville Memorial Hospital. Over the years, other healthcare facilities were added—Palmetto Baptist Medical Center, Mary Black Hospital, Laurens County Hospital, and Greenville Radiology Breast Center. Today, Charter Business provides us with a 10Mbps fiber circuit to the internet,

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—ROBERT STEPHENSON JR.,
GREENVILLE RADIOLOGY

a total of five MetroE circuits to surrounding hospitals, and connections for four transcriptionists that are remote home users. We’ve found we can count on Charter Business. They’ve provided the near 100% uptime we sought.”

Stephenson also appreciates his excellent ongoing relationship with Charter Business. He says, “It’s by far one of the best relationships I’ve had in the business field.” More evidence that for Greenville Radiology, it’s all about connections. ■

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We’ll contact your referral and handle the rest. Once your referral’s services are installed and they are billed, we’ll give each of you a \$50 credit toward your bills. Some restrictions apply; see our website for complete details.